# Sasha Skenderija

Manager, User Support Division
National Library of Technology
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## EDUCATION

**1997    PhD Charles University Prague (Czech Republic)**
Faculty of Arts and Sciences, Institute of Information Studies and Librarianship

Dissertation: *Information Science and Cyberspace: Communication-Information Models and Processes in Cyberspace from the Perspective of the Methodological and Categorial Framework of Information Science* (English abstract, Czech full-text)

**1991    BA University of Sarajevo (SFR Yugoslavia)**
Faculty of Arts and Sciences, Department of Comparative Literature and Librarianship

## EXPERIENCE

March 2013 – present
**Manager, User Support Division**
National Library of Technology (NTK)
Prague, Czech Republic

NTK, with a rich tradition dating back to the eighteenth century, is the largest STEM library in the Czech Republic.

As manager of NTK's user support division (circa 50 FTE), I am responsible for developing strategy and implementing service-oriented initiatives for patrons at service desks, in relation to academic partners, and long-term improvement of resource sharing capabilities in the context of the national document delivery/interlibrary loan service hub based at NTK. Key accomplishments to date include:
- Launching of academic reference and instructional services based on patron-centered needs
- Development of comprehensive K12 teacher/student support team
- Applying for and obtaining certification as a RUSA STAR library
- Obtaining library membership in IFLA and actively expanding NTK's role in the document delivery and resource sharing section

July 2012 – March 2013
**Digital Strategist**
Pronobia Consulting
New York, NY, US

- Evaluation of online service strategies for various entities, including NTK, prior to moving to the Czech Republic.

September 1999 - June 2012
**Research Technology Coordinator**
Cornell University Law Library
Ithaca, NY, US

- Developed, evaluated, maintained, and upgraded the structure and design of all online media for the library
- Leadership and active participation in special projects, task forces, and working groups
- Liaison between faculty and IT
- Representation at national and international professional forums and conferences

September 1999 - September 2009
**Visiting Lecturer**
New Media Studies (MED)
Charles University
Prague, Czech Republic

- Co-developer of curriculum, New Media Studies MA Program
- Instructor: Information Science and New Media Studies
- MA and PhD thesis advisor

June 2005 - January 2006
**Fulbright Senior Specialist/Senior Counselor**
National Library of Technology in Prague Project

September 1996 - May 1999
**Assistant Professor**
Institute of Information Studies and Librarianship
Charles University
Prague, Czech Republic

*Teaching*
- Professor of Theory of Information Science and New Media Studies
- MA and PhD thesis advisor and supervisor
*Research*
- Founder of MED, the Comparative Media Research Group at Charles University

June 1995 - May 1999
**Systems Librarian**
State Technical Library
Prague, Czech Republic

- Created, organized, and maintained the library's eResources, online interfaces, and access
- Initiated and designed the INVIK project (Integrated Virtual Library), the most significant information product launched in the Czech Republic between 1996-1999
- Co-authored INVIK*Net System , a modular system for digitalization on demand, collections management, and document delivery--the technological and procedural core for the Virtual Polytechnic Library

## AWARDS AND GRANTS

2007
U.S Department of State, Bureau of International Information Programs (IIP)
US Speaker and Specialist grant

2005-2006
Fulbright Senior Specialist Grant
Project 1701: National Library of Technology, Prague

2004
Fulbright Senior Specialists Roster

2003
Outstanding Performance Award Nomination, Cornell University Library

1999
INFORUM Award (for INVIK)

1998
Czech Science Foundation PostDoc Grant

## SCHOLARSHIP

Before and Beyond Embedding: A Reference Fable from the National Library of Technology in Prague.
*IFLA WLIC 2017, Wroclaw, Poland: Libraries. Solidarity. Society.* Session 122: Reference and
Information Services (August 2017).

Virtual Polytechnic Library: From "Home-Grown" Document Delivery Concept to a National
Collaborative Platform for Resource Sharing. 14th IFLA Interlending and Document Supply
Conference, Istanbul (October 2015).

Permanent Digital Legal Information: Disappearing URLs and Preservation of Digital Objects Cited in
Court Decisions.  *International Journal of Legal Information.* Vol. 37, Issue 3 (2009).

Enhanced Legal E-ducation: Knowledge Technology at Cornell Law School. *Cornell Law School
Working Papers Series.* Paper 33 (July 31, 2008).

Blob aneb Národ sobě [Blob or Nation to Itself]. *Ikaros*. Vol. 11, Issue 11 (November 2007).

How to Present Web-Based Legal Information: Towards Library Web 2.0. *Cornell Law School. Starr
Workshop Series.* Paper 4 (October 9, 2007).

LAW LIBRARY 2.0: New Roles for Law Librarians in the Information Overload Era. Proceedings of the
14th International Seminar: IT and Scholarly Communication. Bratislava, Slovakia. *Cornell Law School
Working Papers Series*. Paper 36 (June 3-7, 2007).

Od instituce vědení k síťovým znalostním a vzdělávacím prostředím aneb Co mohou a co by měly
dělat akademické knihovny budoucnosti [From the Institution of Knowledge towards Knowledge
Environments: What Can and What *Should* Research Libraries Be Doing]. *KROK*. Vol.3, Issue 2 (Spring
2006).

[České a americké akademické knihovnictví očima Saši Skenderiji](#) [Czech and American Academic Libraries in the Eyes of Sasha Skenderija). *Ikaros*. Vol. 9, Issue 11 (October 2005).

[Knihovny v nových akademických znalostních prostředích](#) [Research Libraries within New Emerging Academic Knowledge Environments]. *Cornell Law School Working Papers Series.* Paper 38 (June 19, 2005).

[Miroslav Petříček and the Quest for a New Ontology of Information](#). *Cornell Law School Working Papers Series.* Paper 34 (July 30, 2004).

[Digitální budoucnost](#) [Digital Future]. *Ikaros*. Vol. 6, Issue 7 (2002).

[Budováni digitální budoucnosti na Cornellu](#) [Building a Digital Future at Cornell]. *Ikaros*. Vol. 6, Issue 7 (2002).

[The Media Paradigm for Information Science](#). *Information Science: Where Has It Been, Where Is It Going? Proceedings of the 27th Annual Conference of Canadian Association for Information Science (CAIS 1999)*, Sherbrooke, June 9-11, 1999. p. 332-341.

[Library Cooperation and Procedural Models within the Cyberspace Paradigm](#). *Knowledge Management und Kommunikationssysteme: Workflow Management, Multimedia, Knowledge Transfer; Proceedings des 6. Internationalen Symposiums fuer Informationswissenschaft (ISI '98)*. Prague, November 4-7, 1998. pp. 253-255.

[Výzvy mediální společnosti](#) [Challenges for the Media Enterprise]. *Ikaros*. Vol. 2, Issue 6 (1998).

[Teorie stárnou, informace prežívají](#) [Theory Ages; Information Survives]. Ikaros. Vol. 1, Issue 8 (1997).

- For presentations and other miscellaneous oddities, see [ResearchGate](#)

## TECHNOLOGY SKILLS
- Windows client-server platform
  - MS IIS
- Web/mobile/social media development and publishing environment tools and applications
  - CommonSpot, Drupal, WordPress, Wiki Confluence
- Markup and scripting languages
  - HTML, XML, CSS, ASP, ASP.Net, JavaScript, PHP, cfml, FlashScript, jQuery
- Adobe web and graphics tools (Flash, Photoshop, Acrobat)
- Video editing software (Final Cut Pro, Corel VideoStudio Pro)
- Metadata and digital publishing standards
  - Dublin Core, OAI-PMH harvesting protocol, search/metasearch engine design and architecture

## LANGUAGES
Fluent: **English, Czech, Bosnian** (Croatian, Serbian)
Basic: **Russian, Slovak, Polish, Slovenian**

## EXTRACURRICULAR
Poetry: [http://en.wikipedia.org/wiki/Sasha_Skenderija](http://en.wikipedia.org/wiki/Sasha_Skenderija)